

Counterfeit Parts Policy

The Techno Group Ltd and its' subsidiaries, Technoset Ltd and Technoturn Ltd, policy is to purchase new and authentic materials/Parts from authorized suppliers.

Independent distributors are only used after a reasonable search for material from franchised/authorized sources has been exhausted and after consideration of an alternate part from an authorized source. The use of independent distributors requires the approval of the customer or the approval of a director.

Supply chain and quality management perform periodic evaluation of suppliers to assure that approved/ongoing sources of supply, are maintaining effective processes for mitigating the risks of supplying counterfeit parts and to evaluate overall performance.

Purchased product is verified before use to assure detection of counterfeit parts prior to formal acceptance. Goods in Inspection checks the Purchase order against purchasing documents to verify the identification, quantity, and condition of the items in the order.

Verification may include: obtaining objective evidence of the quality of the product from suppliers through documentation, certificate of conformity, test reports etc., review of required documentation, visual inspection of products upon receipt, XRF verification, Xray inspection, non-destructive evaluation, and destructive testing.

If material/Parts are identified as suspect or counterfeit, it will be immediately tagged or marked, segregated, and quarantined.

The supplier will be contacted and provided with the data that supports the counterfeit nature of the material. If the vendor contests the determination that the parts are counterfeit then they may request that the parts are sent to an agreed, independent thirdparty test house.

If the parts are confirmed to be counterfeit the material must be made unusable and documentary evidence provided to the supplier. Specifically, the parts should be physically destroyed (e.g., grinding, breaking, or crushing) prior to disposal.

Counterfeit parts are reported to the applicable Government authorities, Government reporting organizations.

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